

  
**ORIGINALSTYLE**  
Tile Showrooms

5th January 2021

**COVID-19 Update**

In line with the latest government guidelines, **all of our showrooms are open to trade and for Call & Collect orders only**. Although our doors are temporarily closed to the general public, our teams are still able to assist by **phone, email and video consultations, Monday - Friday from 7:45am until 4:30pm**.

Our **delivery and sample services remain fully operational** and we're still here to help with your upcoming project on a remote basis.

**Phone, Email and Video Consultations**

Under the latest government guidelines, customers are no longer permitted to shop in our showrooms. We can, however, assist with your upcoming project via phone, email and video consultations. Whether you'd like to place an order, arrange a sample delivery/collection or simply talk to our expert tile team, we are here to help.

Direct contact information for each of our showrooms is as follows;

- Bournemouth Showroom - 01202 039765 | bournemouth@originalstyle.com
- Bristol Showroom - 01179 674673 | bristol@originalstyle.com
- Cheltenham Showroom - 01242370602 | cheltenham@originalstyle.com
- Exeter Showroom - 01392 446300 | exeter@originalstyle.com
- Plymouth Showroom - 01752 338399 | plymouth@originalstyle.com
- Southampton Showroom - 02380 170152 | southampton@originalstyle.com

**Sample Service**

Once you have browsed through our [tile collections](#) you may wish to take the next step and request samples of products you are considering. Should you wish to place a sample order, you will need to contact your local Original Style Tile Showroom who will be able to process this for you.

**Customers are welcome to choose up to three sample tiles for FREE.**

Three **full-size samples** are free of charge when choosing to collect from any of our 6 UK showrooms via our Call & Collect service. Three **10cm x 10cm cut samples** can be delivered to your home address free of

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charge if located within a 20 mile radius of one of our showrooms. *Please note: some products are only available as full-size samples as 10cm x 10cm cut samples are not available across some of our ranges.*

Please speak to your local showroom team for delivery costs of full-size samples.

### **Call & Collect**

Our 'Call & Collect' service remains operational for product orders, samples and trade supplies. Customers should contact their local showroom directly to place an order and arrange a collection time.

To ensure appropriate safety and social distancing measures, Call & Collect customers should make their way to the collection point which will be positioned in the showroom car park. Customers should then call the showroom team to alert them of their arrival. Payments will be taken via an emailed pay link and customers are kindly asked to keep a 2 metre distance from other customers and our team.

### **15% discount for NHS workers**

As a thank you and to showcase our appreciation to NHS workers, we're offering a 15% discount on all tile purchases from 2<sup>nd</sup> November 2020 until 31<sup>st</sup> March 2021. To redeem this offer, please email your local showroom using your work email address to retrieve a code which will be redeemable at the point of purchase. Full terms and conditions are available below.

Please continue to take care of yourselves, your families, and neighbours – we wish you well during this time. If you do have any further questions please don't hesitate to contact us.

Best wishes,

**The Original Style Tile Showrooms Team**

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**TERMS AND CONDITIONS FOR ORIGINAL STYLE TILE SHOWROOMS**  
**“15% OFF ALL TILE PURCHASES FOR NHS WORKERS”**

The promoter is Original Style Ltd, Falcon Road, Sowton Industrial Estate, Exeter, Devon EX2 7LF

1. This promotional offer entitles NHS workers to a 15% discount off the RRP of all Original Style tile collections
2. This promotion runs from Monday 2<sup>nd</sup> November 2020 to Wednesday 31<sup>st</sup> March 2021 (inclusive)
3. This promotion is open to anyone with a verified NHS email address in the UK
4. To redeem this offer, the following conditions must be met;
  - Users must email their local showroom to verify their NHS email address
  - The name displayed on the NHS email must match the name stated on the payment card
5. This promotion does not apply to delivery costs and accessory ranges
6. The offer is only available whilst stocks last
7. Discount cannot be used in conjunction with any other offer
8. The promotion is only available for purchases made via the following Original Style Tile Showrooms:
  - Southampton Original Style Tile Showroom Millbrook Trading Estate Third Avenue Southampton Hampshire SO15 0LE
  - Bournemouth Original Style Tile Showroom 520 Wallisdown Road Bournemouth Dorset BH11 8QE
  - Exeter Original Style Tile Showroom 1 Apple Lane Exeter EX2 5GL
  - Plymouth Original Style Tile Style Unit Q 2-4 St Modwen Road Plymouth PL6 8LH
  - Bristol Original Style Tile Showroom Unit 9C Aldermoor Way Longwell Green Bristol BS30 7DA
  - Cheltenham Original Style Tile Showroom Unit 5 Haven Works Tewkesbury Road Cheltenham GL51 9AH
9. Prices on marketing material correct at time of print, errors and omissions excepted. Images on all marketing material are for illustrative purposes only
10. The promoter reserves the right to amend, refuse or withdraw the offer at any time